Criteria for Refusal of Specimens

It is the policy of the laboratory to reject specimens under the following circumstances. (This list is not all inclusive.) The laboratory will promptly contact the appropriate clinical area if a specimen has been rejected.

1. Incomplete or inaccurate patient identification (patient name, medical record number and/or DOB missing).
2. Incorrect container or specimen type submitted for the requested test.
3. Specimen label did not contain minimum required information or the information differs from that on the requisition.
4. No request was received with the specimen.
5. Specimen container/slide broke or container leaked.
6. Specimen was hemolyzed.
7. Delay from collection until receipt in the laboratory (and integrity of the specimen was compromised for the requested test).
8. Syringe sent to the laboratory with the needle attached.
9. Lack of signed consent or attestation when required.
10. Specimen quantity was insufficient.

Refer to Specimen Collection and Submission Guidelines for additional information.