Cover photo: Patient Jerry Thatcher, from Crown Point in Essex County, and his family in the orthopaedic unit on B-3W.
The 2016 Albany Medical Center Annual Report is dedicated to Robert J. Higgins.

Chairman of the Board of Directors / 1992-1994 • Director / 1984-2017

In the last weeks of the winter of 2017, Albany Medical Center lost an individual whose wisdom, leadership and three decades of unwavering support helped it weather the most difficult of times and prepare for its growth and expansion in the 21st century.

“As a sturdy Pillar of Albany Medical Center, there is no doubt that Bob Higgins truly carried this institution on his shoulders during the darkest days. He would not give up.”

—James J. Barba, President and CEO
Two simple, but powerful, words characterize the year of 2016 at Albany Medical Center: “patient experience.”

Many of the milestones we celebrated in this institution’s 177th year were clearly related to our patients and every aspect of their quality of care. They were manifested in continued growth in ways we began to consider a decade ago and in an all-hands-on-deck effort to improve the experience of our patients and their families.

Perhaps the most significant highlight of the year occurred as 2016 closed, when a new chapter of health care began for our region. Joined through affiliations, Albany Medical Center, Columbia Memorial Health and Saratoga Hospital created not just a regionally integrated, locally governed network to provide high quality and comprehensive health care, but, in fact, have formed northeastern New York’s most expansive health care system. The initiative’s goals are manifold, but at its heart are our patients who will have better access to primary and specialty care.

To support these partnerships, a new management structure took root. For the first time, all patient care delivery was aligned and integrated under one leader, Vincent P. Verdile, MD, ‘84, while Steven Frisch, MD, was charged with growing, expanding and integrating our delivery system throughout the region.

In addition to our expansion, we experienced extraordinary growth on Albany Med’s campus. In 2016, as our Hospital became the “hospital of choice” for so many in our region, we saw double-digit percentage increases in numerous areas—from inpatient admissions to transfers from other hospitals. No other hospital in the region, and few in the nation, can report this kind of activity. We were able to serve all these patients through a significant effort to increase our efficiency and reduce length of stay.

Following an in-depth review of our operations and an examination of best practices at similar institutions, Albany Med moved into a new phase of our patient-centered program, Albany Med Cares, asking every employee to take responsibility for improving the patient experience. The goal, both ambitious and challenging, is to change the culture of Albany Med to ensure that all patients and their families feel cared for, supported and nurtured when they enter our Hospital, our Faculty Practice, our Medical College and our dozens of sites across nine counties.
In another effort to better serve the patients of our region, we announced plans to construct a Pediatric Emergency Department—the only one of its kind in northeastern New York State and western New England. To be located on the Albany Med campus, when opened in 2018, it will provide a safe and special environment where children can be treated by experts in pediatric emergency medicine. Importantly, it links to, and leverages, the work of our Bernard & Millie Duker Children’s Hospital.

Also, in our Albany neighborhood, the Park South redevelopment continued to reshape our end of the New Scotland corridor, with new retail establishments and apartments coming online during 2016.

Our Medical College, students, faculty and biomedical researchers distinguished themselves as you will see in the pages of this Annual Report. Among the College’s most exciting new ventures, the Biomedical Accelerator and Commercialization Center (BACC) spawned BACC Academy, created in partnership with Siena College to accelerate biomedical entrepreneurship in our region. Biomedical and translational research continued to flourish, and our scientists continued to receive NIH funding and publish their findings in prestigious journals. And the College graduated yet another successful class.

Our commitment to community leadership assumed a new face with our partnership with the Baby Institute, a grassroots Albany organization that teaches parents how to advocate for their children and better prepare them for school.

With all these new initiatives and changes, there was, and always will be, one constant: The bedrock of Albany Medical Center will remain unchanged. We will always strive to provide excellence in patient care supported by outstanding medical education and biomedical research—and we will always hold ourselves to the highest standards. Clearly, our work in 2016 is witness to this deeply held belief.

James J. Barba
President and CEO

Robert T. Cushing
Chairman of the Board of Directors
“We want to help make sure that every generation realizes how important Albany Med is.”

—Robert and Lisa Moser, Generous Donors from Saratoga Springs

“In the past year, I learned I can accomplish a lot if I put my mind to it. It is a lesson I plan to use in my future as a doctor. I’ve seen the influence a good doctor can have with several members of my family.”

—Shenendehowa High School Student Kaitlin Davis, “ShenNext Medicine Scholar”

“With the ‘Connect’ program, we very much appreciate that Albany Medical Center is providing wonderful real-world and applied learning opportunities for our undergraduate students as part of its outstanding overall commitment to education in the Capital Region.”

—Linda Krzykowski, Associate Vice Provost for Student Engagement at UAlbany

“Planful giving provides a benefit to everyone. While hospitals run on funds from care provided to patients, additional support is always needed. That’s where philanthropy can really support our mission.”

—Kevin Roberts, MD, ‘77, Chair of the Department of Anesthesiology and President of the Albany Medical College Alumni Association
Patient Care
On the Patient Experience

Vincent Verdile, MD, ’84, Ferdinand Venditti, MD, and Kathleen Roche, RN, MS

In 2016, Albany Med embarked on a major initiative to address and improve the “patient experience.” This program, known as “Albany Med Cares,” is intended to make service to our patients the focus of everything we do.

Spearheading this effort are Vincent Verdile, MD, ’84, The Lynne and Mark Groban, MD ’67, Distinguished Dean of Albany Medical College and senior executive vice president for System Care Delivery; Ferdinand Venditti, MD, executive vice president for System Care Delivery and hospital general director; and Kathleen Roche, RN, MS, senior vice president and system chief nursing officer. They discuss why focusing on the patient experience is vital.
What steps were taken in 2016 that were aimed at improving the patient experience?

**Dr. Venditti:** Albany Med has always focused on delivering the highest quality of care we can to our patients. And there is no doubt that we provide exceptional, high-end medical care with excellent results. We used to think that was enough, but now we know it’s not. Patients are telling us we also need to focus on their experience from start to finish. How well did our staff members communicate with the patient and their family? Did they introduce themselves and say why they were there? Did they explain the plan of care and answer the patient’s questions? Was the food good? Were the linens changed on a regular basis? Did anyone help family members find their way through the Medical Center? Was the appointment scheduler helpful? Hospitals nationwide have been examining these issues, especially as the public is so much more savvy about what they want and need from their health care experience.

**Why is the experience as important as the medical care received?**

**Kathleen Roche:** We care about our patients, and we want them to feel good not only about the care they received but also about how it was delivered. We understand that even one poor encounter or experience creates stress that stays with people and carries over to the next time they access health care. A patient may have an otherwise excellent experience in the hospital or in a doctor’s office, but will remember, in particular, the nurse who was not attentive, the missed food delivery or the long wait for a test with no explanation of why. The goal of Albany Med Cares is to create a positive experience throughout a patient’s visit by engaging the entire Medical Center; everyone plays a role in a patient’s experience.

**Dr. Verdile:** To that end, we have put together six teams composed of individuals from across the institution focused on ways to improve service by developing meaningful behavioral standards, improving communication, recognizing and rewarding service, acting upon patient complaints and gathering data. These service teams will help us to build a culture around service by connecting organizational values to actions.

**Dr. Venditti:** There is a quality of care issue here as well because ensuring that patients have a good experience has a positive impact on health. Patients who feel connected to their caregivers through good communication are more likely to take their medication as prescribed, be vigilant about having the tests they need and thereby get the most from their medical care.

What other programs are aimed at improving the patient experience?

**Dr. Verdile:** There are many initiatives occurring under the Albany Med Cares umbrella. For instance, we have a group focused on improving the quality of food and how it is delivered to patients. Our length-of-stay initiative, called “Today’s Care TODAY,” aims to eliminate white space and downtime in hospitalization so that patients can go home earlier. Our wayfinding committee is evaluating how to creatively improve traditional and digital signage in order to guide patients and visitors more easily through our Hospital and our off-site locations. Already there has been success in helping visitors remember what level they parked on in our garages with improved signs and reminder sheets and maps that visitors can take with them.

Does the patient experience improve when staff is satisfied?

**Kathleen Roche:** Yes. For this reason we have focused on making our staff feel valued and understood. Some of this is on a larger scale, such as marking major milestones and celebrating achievements, but sometimes it’s the small things that make a difference. For instance, when we recently had a full house in our NICU, the managers provided pizza for the staff. That was much appreciated. I fully expect that we will continue to see the synergy between staff morale and a positive patient experience continue in 2017 and beyond.
Affiliations Change the Landscape for Patients 'Care Where You Live'

At the stroke of midnight on both Jan. 1, 2016, and Jan. 1, 2017, the landscape of health care in northeast New York changed.

On those two nights affiliations with Columbia Memorial Health (2016) and Saratoga Hospital (2017) were finalized, creating the largest health care system in 25 counties with 1,097 hospital beds, 120 locations, more than 13,000 employees and more than 650 physicians.

The affiliation of Albany Med, Saratoga Hospital and Columbia Memorial Health creates a regionally integrated, locally governed network to provide exceptionally high quality and comprehensive health care. It allows for improvements in the quality of care for patients in the future through standardized protocols, easier transfer of information, coordination of care, the attraction of top professional talent and other channels. The agreements are structured to enhance the strengths of all three organizations and to enable a coordinated planning process that identifies additional synergies and opportunities as the affiliations evolve.

"Importantly, the agreements will provide better access to primary and specialty care services for the broader region. We are proud to join these institutions in this approach to care that will meet our region’s diverse health care needs for many years to come," said Steven Frisch, MD, senior executive vice president for the Integrated Delivery System.

The agreements with Columbia Memorial Health and Saratoga Hospital provide for each institution to retain its own distinct board of directors/trustees (which includes Albany Med membership), executive leadership teams, medical staffs and employees.

Local Man Grateful for Network of Care

Frank Caccia

Albany Med’s network of off-site locations and affiliations proved lifesaving for Frank Caccia, 60, of Loudonville, in spring 2016. Caccia fell ill while at work in Ballston Spa and was taken to the nearby Malta Med Emergent Care Center where he went into cardiac arrest. Malta Med staff and EMS personnel worked together to resuscitate Caccia and rush him to Albany Med where he was brought back to life a second time after his heart stopped again. In 2013, Albany Med and Saratoga Hospital joined to create Malta Med at Exit 12 on the Northway. This facility offers services from Albany Med emergency physicians, clinical support by Saratoga Hospital and coordination of care with both facilities.

Above from left: Angelo Calbone, president and CEO of Saratoga Hospital; Jay Cahalan, president and CEO of Columbia Memorial Health; and Steven Frisch, MD, senior executive vice president for the Integrated Delivery System at Albany Med.
New chapter in health care
Improving the patient experience through expansion

With affiliations with Columbia Memorial Health and Saratoga Hospital, and all of their community and satellite locations, as well as our growing number of providers and offices outside of the main Hospital, Albany Med has become a regional system of health care, providing the most comprehensive medical services to the entire Capital Region.

From a medical center to a system ...

- Outpatient and off-site visits to Albany Medical Center Faculty Physicians Practice: 947,855
  - Albany Med system: 1,861,330

- Patient transfers to Albany Med: 13,196

- Emergency Department visits to Albany Medical Center: 77,800
  - Albany Med system: 144,918

- Albany Medical Center locations: 45
  - Albany Med system locations: 120

- Albany Medical Center Employees: 9,311
  - Albany Med system: 13,187

- Albany Med full-time physicians: 490
  - Albany Med system full-time physicians: 650+

- Albany Medical Center Urgent Care facilities to meet emergent needs throughout the region: 12
  - Albany Med system Urgent Care sites: 7
Saying Goodbye to a Beloved Physician

John A. Balint, MD, professor of medicine, who served Albany Med for more than five decades, passed away in December 2016 from complications related to Alzheimer’s disease. He was 91.

One of Albany Med’s longest serving physicians, Dr. Balint joined Albany Medical Center in 1963 as its first full-time gastroenterologist and the first head of the Division of Gastroenterology. He later served as chair of the Department of Medicine.

Dr. Balint was the founder of the Alden March Bioethics Institute at Albany Medical College. In 2002, he was honored with the naming of an endowed chair, which he held until his retirement in 2005.

“It is hard to put into words how much we will miss him. He was the consummate academic physician, and we were fortunate to have him with us for so long,” said Vincent Verdile, MD, ’84, The Lynne and Mark Groban, MD ’67, Distinguished Dean of Albany Medical College and senior executive vice president for System Care Delivery.

‘Life-Changing’ Surgery for Active Mother

Becky Carmen, of Saratoga Springs, began experiencing shortness of breath and respiratory pain more than 25 years ago. A rock-climbing enthusiast, Carmen had always been a strong athlete. There were times, however, she said, “when I’d be out on a hike with my kids, or climbing with a friend, and I’d find myself completely breathless.”

An ENT specialist determined Carmen might have acid reflux. She sought the help of T. Paul Singh, MD, director of Albany Med’s robotic surgery program, who not only broadened her understanding of her condition, silent reflux, but also determined it was caused by a hiatal hernia in her stomach.

“Silent reflux often goes undetected because when people think of it, they think of heartburn,” Dr. Singh said. “Breathing problems, sinus problems, airway issues, voice problems—all of these can be associated with acid reflux.”

Dr. Singh performed a robotic procedure that repaired the hernia and tightened the opening between Carmen’s stomach and esophagus, alleviating her reflux. Said a grateful Carmen, “I feel better. I sleep better. The only way I can describe it is life-changing.”
A $2.5 million gift to support the work of Oluwaseun (Seun) Adetayo, MD, FACS, FAAP, and The Cleft-Craniofacial Center at Albany Medical Center was made at the close of 2016, one of the largest gifts of the year and certainly among the most interesting. It all started with a wintry afternoon meeting that convinced the Moser family of Saratoga Springs that they wanted to help Dr. Adetayo, section chief of Pediatric Plastic Surgery, serve more children from our region who are born every year with cleft, cranial and facial abnormalities. Dr. Adetayo developed a unique model of care where Albany Med physicians work alongside community-based specialists from numerous disciplines in The Cleft-Craniofacial Center. Together, they treat complex cases in one location, saving children and families from a difficult ordeal of many appointments in various locations with many different specialists. Other treatment centers offering a comparable level of care are located as far away as New York City or out of state.

Dr. Adetayo, a graduate of the University of Chicago Pritzker School of Medicine, serves as the director of this specialized center, which opened in 2015. She impressed Robert and Lisa Moser with “her passion and her drive to do something different and be successful.”

The timing of their meeting, which spawned a great friendship, was also serendipitous. The Mosers were looking for a cause in which to become involved. They had funded cleft organizations globally, but when they realized there was an outstanding program locally, Mr. Moser, a real estate developer, noted, “We wanted to learn more and to do something that wasn’t a one-off donation. We wanted to really get involved. And Dr. Adetayo and her extraordinary work helped us decide to get involved at Albany Med.”

For Dr. Adetayo, the Mosers were exactly the right partners for her venture: “They are so generous, and they have the heart of people who truly care. And they lead by example,” she said, referring to the work of the Moser children, Carson, 8, and Emery, 7, who already are making donations from their own savings to organizations like the Ronald McDonald House and encouraging their classmates at St. Clement’s School in Saratoga to follow suit.

Both Robert and Lisa Moser also hope that their gift will encourage their generation—“the next generation of philanthropists” to step up to the plate: “We’d really like to start a chain reaction.” They also pointed to the role of Albany Medical Center in this region, noting “we want to help make sure that every generation realizes how important Albany Med is.”

The Moser’s powerful belief and great generosity prompted James J. Barba, Albany Med president and CEO, to comment: “Because of this very generous gift, Albany Med will be able to serve many more children—right here, close to home. And on a personal note, I applaud the Moser family—very loudly—for working to create the next generation of philanthropists.”
‘Pillars of Nursing’ Awarded

In 2016, six Albany Medical Center nurses were honored with the “Pillars of Nursing Award”—the highest nursing award bestowed by the Medical Center for excellence in patient care and leadership.

“On behalf of Albany Medical Center, I am honored to congratulate these exceptional nurses for their unwavering dedication and distinctive ability to meet any challenge set before them. While they come from many different areas of our organization, their collective stories illustrate a common passion for putting patients first, and they are emblematic of the compassionate care Albany Med nurses provide every day,” said Albany Med President and CEO James J. Barba.

The recipients were Wendy Huban, RN, Surgical Intensive Care Unit; Laurie Malone, RN, BSN, MSN, Center for Cancer and Blood Disorders; Leslie Matthews, RN, BSN, Float Pool; Joan Savage, RN, BSN, MSN, Quality Management; Pamela Jones, RN, BSN, Quality Management; and Lynne Longtin, RN, DNP, Patient Care Services.

Improving Efficiency to Benefit Patients

Today’s Care TODAY

As part of Albany Med’s ongoing work to improve the patient experience, a new initiative, created in 2016, aims to reduce the length of hospital stays so patients can return home more quickly. “Today’s Care TODAY” examines processes within the Hospital to improve the timeliness of services and, ultimately, health outcomes.

“No one really wants to be in the hospital. Our goal has always been to get people well and home as soon as we can and as soon as they’re ready. Research affirms that clinical outcomes are improved when patients receive the right care, at the right time, in the right setting,” said Ferdinand Venditti, MD, executive vice president and Hospital general director. He noted that the Hospital is relying on the principles of LEAN management, an approach to improving efficiency that has already been incorporated into many of the procedures that help support patient care.
When J. Eric King, of Latham, underwent surgery to remove a cancerous lesion from his spleen, he focused on the things he had going for him: doctors he trusted, a supportive family and the fact that the tumor was successfully removed.

“It took some time for my body to bounce back,” the 73-year-old real estate developer said. “I spent two weeks at Albany Med, and I sure came home saying, ‘wow, Albany Medical Center is a heck of an operation’.”

There were frequent and reassuring bedside conversations with his surgeon, Ankesh Nigam, MD, director of the surgical oncology program. “The nurses work so tirelessly. I’d see somebody, I’d go to sleep, I’d wake up in the morning and there would be the same nurse again,” King added.

King was so impressed by what he saw—and the care he received—that he and his wife, Kathlene Thiel, decided to make an annual contribution to the Medical Center. They dedicated their gift to Dr. Nigam and Ira Zackon, MD, director of the New York Oncology Hematology Stem Cell Transplant Program. Dr. Zackon’s gift will be used to support a Cancer Survivors Luncheon. The gift, in honor of Dr. Nigam, funded the Annual King Surgical Oncology Lecture that brings distinguished speakers to Albany Med.

Said Dr. Nigam, “Considering we are a teaching hospital, a community of people who are dedicated to learning and improving patient care, I can’t think of a better gift.”

PATIENT CARE
Local Developer Thankful for Exemplary Care
J. Eric King

Stroke Patient Airlifted from Kingston Area
Stroke Victim Benefits from Rapid Response

In treating a stroke, just a few elements can determine the difference between life and death or disability: the time it takes to get the appropriate treatment and the expertise and readiness of the physicians and caregivers to address the potential aftereffects.

When paramedics in Stamford, Delaware County, were called to respond to a 67-year-old male with stroke-like symptoms, they knew time was of the essence. They called in LifeNet to transport Schuyler Pindar, 67, to Albany Med, an advanced, certified Primary Stroke Center.

After traveling 70 miles by helicopter, Pindar received clot-dissolving drugs and surgery with the aid of a clot-removal device. Within less than a week, Pindar was back at work and did not require any rehabilitation. “I’m so thankful that everyone made the right decisions that led to my transport to Albany Med and to my quick and full recovery,” he said.

“The nurses and physicians and everyone in between at Albany Med were so calm, caring and supportive. We knew we were in good hands.”

—LAURA FINNEGAN, MANCHESTER, VT.
Mother of patient Jessica Finnegan, 17, treated for arteriovenous malformation (AVM) in the brain, which is an abnormal connection between the arteries and the capillaries.
ANNOUNCING ALBANY MED’S PEDIATRIC EMERGENCY DEPARTMENT

“I think it is very meaningful for the community and for parents to have two emergency departments—one for adults and one for children—well integrated but also separated.”

—JOHN NIGRO, President, The Nigro Companies, Albany, on his support of the new Pediatric Emergency Department
‘A Place of Their Own:’

Building the Pediatric Emergency Department

Christopher King, MD

CHAIR OF THE DEPARTMENT OF EMERGENCY MEDICINE

In 2016, Albany Med announced plans for the Pediatric Emergency Department, the only one of its kind in our region. The new facility, scheduled to open in 2018, will be located adjacent to Albany Med’s Emergency Department, but will operate separately, providing round-the-clock, dedicated emergency care to children and teens.

Why is it essential that the region has an emergency facility that caters specially to children?

The existing Emergency Department is a very busy place—the busiest trauma center in the state of New York. Consequently, kids get exposed to things we think that it would be better if they did not see or hear. But we absolutely don’t want parents avoiding Albany Med for this reason. It is the best place for children in emergencies. We are already the only Emergency Department in this region that has staff trained specifically in pediatric emergency medicine. The new children’s ED will make the entire experience a lot easier for children and less frightening, and they will receive the specialized care they need.

Why is Albany Med the best place for a child for emergency treatment?

Children can present with unique illnesses, have subtle presentations and often can’t tell us what’s wrong. Our physicians, nurses and respiratory therapists have the ability to identify and diagnose such illnesses. Our trauma team is familiar with the different ways children respond to injuries. If needed, patients will have rapid access to MRIs and other services available at Albany Med. And importantly, our Pediatric Emergency Department will be a gateway to all of the resources of the renowned Bernard & Millie Duker Children’s Hospital at Albany Med, the region’s only children’s hospital, just in case further treatment is needed.

What will the Pediatric Emergency Department look like?

The first floor will have 18 beds, two trauma rooms and one procedure room. On the second floor, we’ll have beds for observation, and we’ll treat children who may need to be with us a bit longer for treatment of asthma, dehydration or other issues. Additionally, in the “fast track” area we can take care of children with simple bumps and bruises quickly and efficiently. The entire facility will be family-friendly, with plenty of things for kids to do to pass the time.

Q&A

“Over five decades, I’ve visited the Albany Med ED many times with my wife, children and grandchildren. It is very apparent to us that for an innocent child the experience can be terribly frightening, and it would be far better to have an ED dedicated to children…. That is why my family chose to help make it a reality.”

—MICHAEL HAYES
President, MM Hayes Inc., Albany
Charles Touhey

PRESIDENT, TOUHEY FAMILY FOUNDATION

The Touhey Family Foundation was among the first donors to step up to support the Pediatric Emergency Department and helped set the stage to recruit more philanthropic support, which is key to the vitality of Albany Medical Center. Charles Touhey, the foundation president, provides a donor perspective on the importance of the new facility.

What does the new Pediatric Emergency Department signify?
It signals to the community that Albany Medical Center is continuing to innovate and improve health care for all those in our community. The Medical Center has served the Capital Region for generations and has established a tradition of leadership; the Pediatric ED falls very well into this tradition.

How important is this initiative?
It is very important. Our family’s name is on the current Emergency Department—The Family of Charles and Winifred Touhey Emergency Care Center. We truly care that everyone, despite their ability to pay, has access to emergency services. We believe that pediatric emergency care is absolutely essential to the well-being of all children in Albany and throughout our region.

Megan Bien, BS, CCLS

CERTIFIED CHILD LIFE SPECIALIST
BERNARD & MILLIE DUKER CHILDREN’S HOSPITAL AT ALBANY MED

Megan Bien came to Albany Med in 2016, after working in a similar position at St. Louis Children’s Hospital. Her job assisting pediatric patients in Albany Med’s Emergency Department was made possible through a “Spirit of Children” grant funded by the Spirit Halloween national store chain.

How do you enhance the patient experience at Albany Med?
Kids come to the Emergency Department for a variety of reasons—stitches, a broken arm or they were hit by a car. My main job is to minimize their stress and help them understand what they will see, feel and hear. I talk to the child and provide preparation in a developmentally appropriate way for them to better understand a CT scan, IV or other various procedures. Then I focus on how the child can successfully get through the procedure or test.

What do you enjoy most about your job?
When a child comes to the Hospital scared and worried about an upcoming procedure or something invasive, I sit down with them, explain what to expect and help them better understand. After the procedure is over, they will look at me and say, “Oh my gosh, I did it!” They have such pride in themselves for accomplishing something that was once scary.

My favorite thing is being able to see a transformation in the child. The child goes from terrified, to coping with the stressful event, to feeling very proud of themselves for being able to accomplish something that was difficult.

“I can’t imagine a better level of care anywhere.”

—JENNIFER CONWAY
Mother of pediatric heart surgery patient
Aedan Conway, Delmar
The Pediatric Emergency Department

Only 1 of its kind in northeastern New York and western New England

16,200 pediatric visits to the Emergency Department annually

2,900 pediatric patients transferred to Albany Med from other facilities; 2,300 to the ED

To be open 24/7, 365

Pediatricians trained in 40 subspecialties with more than 400 pediatric nurses, therapists, social workers and child-life specialists

The Pediatric Emergency Department

Visionary Program for Newborn Screening Launched

Connecting the Dots

Baby’s First Test

Bernard & Millie Duker Children’s Hospital

ALBANY MEDICAL CENTER

Visionary Program for Newborn Screening Launched

Connecting the Dots

The Bernard & Millie Duker Children’s Hospital received a grant for up to $40,000 to implement “Connecting the Dots,” a visionary newborn screening education program for nurses in the neonatal intensive care unit (NICU) and families of NICU babies. Albany Med was one of only two hospitals in the United States to receive this award, which allows it to further enhance newborn screening education.

During this screening, babies are examined for serious, but treatable, conditions including cystic fibrosis, sickle cell anemia and more than 50 other disorders. As it expands, “Connecting the Dots” will familiarize NICU nurses with the process and how best to communicate information learned during those screenings to families.

The project leaders are Natasha Shur, MD, division head of Genetics; neonatal nurse practitioner Sue Furdon, RN, CNS, NNP-BC; and neonatal nurse clinician Cheryl Dunton, RNC.
Since 2005, Albany Medical College’s Department of Surgery has been led by Steven Stain, MD, who has overseen an unprecedented growth in faculty, surgical capabilities and the availability of professionals in specific types of surgery. He continues to serve in leadership positions in national surgical societies.
How different was the Department of Surgery when you started at Albany Med from what it is today?

When I came here to head the department, it was what you would call a “traditional surgical department.” We covered the basics—cardiology, urology, general surgery, etc.—and student education was solid. I was given the responsibility of supporting and growing existing divisions, while expanding the department as a whole. To date, I have recruited about 70 new faculty, including in important subspecialty areas new to Albany Med, such as pediatric surgery, pediatric neurosurgery, endovascular surgery and bariatric surgery.

Additionally, neurosurgery was a division in my department, but it was granted departmental status in 2014. This was a monumental achievement that speaks to the quality of surgeons, support staff and the dedication of the College and Hospital in ensuring our neurological and neurosurgical services are top-notch.

Albany Med has had an unprecedented expansion. How has this affected the Department of Surgery?

The Patient Pavilion has been a tremendous asset to Surgery, providing us with 20 new operating rooms that are truly among the most advanced in the Northeast, along with the support of high-level ICUs and pre-operative and post-operative care. We have also expanded our surgical capacities at the South Clinical Campus, where we have had a 45 percent increase in ambulatory surgery cases.

Research has been important in your career. How have you enhanced the research arm of the department?

I continue to actively participate in clinical studies and encourage our residents and faculty to publish. For example, working with the vascular surgeons, we have recently published an article on ruptured aneurysms in the *Annals of Surgery*. I am very pleased that the Department of Surgery hired a vice chair of research, for the first time in my tenure in the department: Michael DiPersio, PhD, who had worked for many years in cancer research in the College.

How has the growth of minimally invasive, robotic and endovascular surgery affected the department?

Tremendously. We are leaders in these areas, and it exposes our students and residents to advanced surgical techniques. This includes the use of the da Vinci robotic surgical system for a wide variety of surgeries and the use of endovascular techniques for stroke and aneurysm patients. It’s very exciting to see where surgery is going, and we will continue to remain in the forefront to provide patients, future physicians and surgeons with the best experience possible.
Grateful Patient Helps Advance Research

Kay Marzotto

After having successful deep brain stimulation surgery to treat the symptoms of Parkinson’s disease, Kay Marzotto of Pittsfield, Mass., wanted to ensure that others would benefit from breakthroughs in Parkinson’s research and treatment. She and her husband, Fran, gave a gift to the DiNapoli Research Fund for Parkinson’s Disease and Movement Disorders. Their gift supports translational research, which harnesses the minds of both physicians and scientists to bring the most promising diagnostic techniques, treatments and therapies more quickly to the marketplace.

“By combining the basic sciences with clinical application, we are using our findings to tailor clinical research and decrease the time that it takes for patients to benefit from current laboratory findings,” said her neurosurgeon Julie Pilitisis, MD ’98, PhD. “We are so fortunate to have generous donors like the Marzottos who understand that as a non-profit organization, Albany Med relies on community support to make this happen.”
Current scholarship recipients

**Destiny Roseman, ’18**: Duke University, biology, 2014; while at Duke, she was a triple jump and high jump star athlete, earning All-Atlantic Coast Conference (ACC) honors, Indoor All-ACC Academic, Outdoor All-ACC Academic and ACC Academic Honor Roll. Roseman’s decision to attend Albany Medical College was greatly influenced by conversations with Ingrid Allard, MD, the College’s associate dean for Community Outreach and Medical Education. “I’m very family-oriented,” said Roseman, who grew up in Texas with seven siblings. “I needed a family away from home and a support system. Dr. Allard assured me that I would find it here, and she was right.” Of her benefactor, she said “Mr. Bender has really made an impact on diversifying medicine, racially and ethnically.”

**Rebecca Coriolan, ’18**: Fordham University, biomedical science, 2013; a classically trained pianist, she has performed at Carnegie Hall in New York City. “I’m honored that the Benders saw something in me worth recognizing,” Coriolan said.

**Joaquin Omar Alvarado, ’17**: *Summa cum laude* graduate of Union College’s Leadership in Medicine Program, 2013; master’s degree in health care, Union Graduate College, 2014. Since high school, Alvarado said he had his sights set on attending Albany Medical College, and that the scholarship “will enable me to give back to the community when I’m done with my training.”

Past scholarship winners

**Kathleen Fraga, MD, ’16**: After attending Barnard College, Columbia University and Albany Medical College, Dr. Fraga completed her residency at Stony Brook Medical Center on Long Island, NY, and served as an attending physician and instructor for the US Army in Germany. She speaks English, Spanish, German and Italian. Today she practices emergency medicine at Indian River Medical Center’s Walk-In Care Center in Vero Beach, Fla.

**James Mura, MD, ’13**: After graduating from Albany Medical College, Dr. Mura did an internship at Newton-Wellesley Hospital in Massachusetts and a residency and fellowship in anesthesiology at NYU Medical Center. Today he is a board-certified anesthesiologist at Kaiser Permanente Walnut Creek, Calif., Medical Center.

**Sonia Seng, MD, ’04**: Following graduation from Albany Medical College, Dr. Seng, a native of Nigeria, completed her residency in internal medicine-pediatrics at Mount Sinai School of Medicine in New York City. She conducted research on the availability of palliative care for patients with advanced cancers in Managua, Nicaragua, and is board certified in internal medicine. She is the director of clinical trials for cancer treatment at the South Coast Physicians Group in Massachusetts. She is fluent in Spanish.
Kevin Roberts, MD ’77

CHAIR OF THE DEPARTMENT OF ANESTHESIOLOGY
PRESIDENT, ALBANY MEDICAL COLLEGE
ALUMNI ASSOCIATION

On alumni relations

Why was it important to you to become involved with our Alumni Association?

I walked into this building as a medical student in August of 1973, and I have been here ever since, save time away for my residency at the University of Miami and a short stint in private practice. I’m proud and honored to have been the chair of the Department of Anesthesiology since 1999, which puts my tenure in the top five in the nation. Albany Med gave me my education and my career, and it was natural to give back by becoming involved in the Alumni Association. It’s important to me to keep our College strong and advance the state of our research programs, educational programs, student recruitment and faculty contentment. The year 2017 marks my 40th reunion, and I am actively encouraging my classmates to remember the College in their philanthropic pursuits.

Philanthropy has been important to you in the course of your career?

Yes, I got started way back when with the “21 for 21” campaign in the 1980s, which gave us our Patient Tower (D-Building). I have supported many other causes over the years, and recently a good portion of what I give goes toward a fund in my department called the Chair’s Discretionary Fund. We have done so many things for our attending physicians, nurses and residents with the fund, such as medical mission trips, recognition awards and international travel to conferences. I am so pleased to be able to help.

Ingrid Allard, MD, MSEd

ASSOCIATE DEAN FOR COMMUNITY OUTREACH AND MEDICAL EDUCATION, ALBANY MEDICAL COLLEGE

On student impact

What were the highlights of Service Learning in 2016?

Dr. Allard: Service learning is the part of our curriculum that exposes students to health challenges in underserved communities, and in 2016, we had more students involved than ever before. Sometimes people think to have an impact on patients, it has to be direct clinical care but first- and second-year students are not trained to be clinical caretakers yet. They are smart, resourceful individuals though. We train them to help patients navigate the health care system.

Which programs focus on patient navigation?

Dr. Allard: In one program, our students partner with New York Oncology Hematology (NYOH) patients with breast and lung cancer. The students go through the experience with them. They help patients deal with financial issues, medical appointments, transportation, child care and sometimes just translate what happens in the doctor’s office. Students go to chemotherapy with patients or may just have coffee. We have found that is very successful in helping students learn from the patients while helping to make the patient experience better overall. We have similar programs that match students to Alzheimer’s patients and to children treated at the Melodies Center.

Kara Burke: In 2016, we started working with the Center for Law and Justice in Albany’s South End to introduce students to patient advocacy. The center primarily serves people who have been incarcerated and now are working to start over. In addition to navigating the health system, the students advocate on a patient’s behalf to help solve problems related to insurance or health care access.

How will all of this translate when students move on to practice medicine?

Dr. Allard: If they can learn about these social determinants of health now, we trust it will stay with them when they are seeing their own patients. They’ll ask themselves: Should I ask this patient if he has adequate transportation to get to his appointments? Is she understanding all that I am telling her? That’s what we’re banking on with service learning.
Future Physicians Learn Next Step

**Match Day**

Albany Medical College students, faculty and staff gathered in March 2016 as 138 fourth-year medical students opened their residency placement envelopes to learn where they would spend the next several years in medical training. Fifty-six students, or 40 percent, were matched to programs in New York State; 52 percent entered into primary care specialties; and 20 students stayed at Albany Medical Center to fill residency positions.

“Match Day sets the course for a med student’s career and the rest of their lives,” said Henry Pohl, MD, vice dean for academic administration.

A resident is a physician who has graduated from medical school and is undergoing specialized training in a medical specialty. Fourth-year medical students apply to several residency programs while residency programs rank the students they have interviewed. Students and programs are then “matched” by the National Resident Matching Program.
Albany Medical College’s Biomedical Acceleration and Commercialization Center (BACC) was launched in 2015, and by 2016 housed seven companies, more than half its capacity. The BACC provides entrepreneurs and start-up businesses with an environment where they can refine their technology, business skills and connect with researchers, physicians and patients, when appropriate, who can help grow their business. The goal is to bring products to the market that will benefit patients.

Some of those partnering with Albany Med in this effort are Siena College, Rensselaer Polytechnic Institute, Albany Law School, Union College and General Electric.

Also in 2016, the BACC Academy was launched, a collaboration of the Medical College and Siena College. The Academy, a 13-week educational program, is focused on creating biotech entrepreneurs. Its inaugural class included biomedical researchers, a GE scientist, an intellectual property lawyer, a business executive, nurses, and medical and graduate students.

Kevin Leyden, senior vice president for business development and strategic partnerships; James Desemone, MD, associate professor of medicine and the quality and patient safety officer for Graduate Medical Education; and Alejandro Adam, PhD, assistant professor in the Department of Molecular and Cellular Physiology, a BACC Academy graduate, discuss the role of the BACC.

Q&A

What was the thinking behind the development of the BACC?

Kevin Leyden: There has been recognition that the extraordinary entrepreneurial and scientific resources, individuals and businesses located in this area could make this region a powerhouse for biomedical innovation. We realized that if the Capital Region were going to become
the biomedical hub that so many of us wanted it to be, the only institution able to create a true biomedical accelerator was Albany Medical College with all that a major academic medical center could offer. This provides access to physicians, scientists, specialized laboratories, including “wet labs,” proper ventilating equipment and other important resources critical to such a venture. Right away, we partnered with local institutions to better serve the community. We were one of the first private colleges to be awarded the designation of STARTUP-NY and are now offering our members the benefits associated with this economic growth program.

**Why is the BACC considered a patient-centered undertaking?**

**Kevin Leyden:** Creating products that will improve patient health and well-being, and hopefully even cure diseases, is our ultimate mission and why we were created. There are many individuals with ideas out there, and now they have a major academic medical center in this region to partner with. For instance, one BACC company, KemSense, with GE-spinoff technology, has been working with Dr. Desemone and others to test a product that could possibly help prevent bedsores in hospitalized patients.

**Dr. Desemone:** Yes, this company developed technology that was designed to detect if milk being transported in Africa had spoiled even without opening the container. When we spoke with the inventors, we learned that this same technology could detect simple wetness on the other side of the wall of the container without the device even touching the liquid. In a hospital setting, if we can tell if a sleeping or incapacitated patient has become wet at night by having a sensor that is placed on the dry side of a bedsheets or diaper, an alert could be sent to the nurse immediately to clean the patient. Standard practice is to wake a patient every two hours while they are trying to sleep at night. That can make a difference in whether a patient develops a bedsore or other problems. Our team has been clinically testing this device on our units. The BACC has paved the way for us to bring this innovative, patient-centered technology to the point of care. For faculty of the Medical College, the BACC gives us an opportunity to collaborate with these unique companies. Together we can provide the most up-to-date care for patients.

**Why did you initiate the BACC Academy?**

**Kevin Leyden:** We were getting interest and many questions from people in the biotech community about how they could move their products forward. So, with the Academy, we are giving scientists and clinicians at Albany Med and from the community the tools to navigate the business world.

**Dr. Adam:** I am a perfect example of this. I have been a biomedical scientist for 20 years conducting basic research, but I had no idea how to create a business or bring a product to the market; I just didn’t speak that language. However, I have created a cream that I think can successfully treat a form of rosacea, a skin condition that affects the eye. Ocular rosacea is currently incurable and can cause significant problems with vision. After attending the BACC Academy, I have a clearer picture of what I need to do next to test this product for safety and effectiveness and eventually bring it to the market. Now I have founded, along with ophthalmic surgeon Dr. Edward Wladis, a company called Praxis Biotechnology Inc. to continue development of this drug treatment.

**Is this the future?**

**Dr. Desemone:** I think so. This is very exciting especially for the medical students and residents I work with and train. This generation of physicians craves the opportunities that having this type of facility provides. It’s important in so many ways that Albany Med is on top of this trend.

**Dr. Adam:** We even have students working on projects in the BACC. We want to give students the best opportunities. This is a perfect way to begin to offer them the whole spectrum of biomedicine.
**Medical Education & Research**

**Looking Forward 2016**

<table>
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<td>Total student enrollment at Albany Medical College</td>
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<td>(Includes MD, PA, CRNA, and degrees in bioethics and biomedical sciences)</td>
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<td>Alden March Bioethics Institute graduates helping to advance</td>
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<td>biomedical ethics in health care and research</td>
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**Haqqie Memorial Fund**

**Outpouring of Support to Honor Physician**

Albany Med and the Capital Region community lost a beloved friend when nephrologist Syed Haqqie, MD, an esteemed member of the faculty and staff since 1979, passed away suddenly in March 2016. Since that time, his patients, colleagues, family, the community and friends have provided overwhelming support to the Syed Shamim Haqqie, M.D. Memorial Fund.

The fund, which raised an incredible $100,000 in 2016 from more than 80 donors, is being used to further educational opportunities for Division of Nephrology trainees.

Dr. Haqqie also contributed to research and scholarly publications, and was an internationally recognized expert on glomerulonephritis, a type of kidney inflammation.

Dr. Haqqie, who started at Albany Med as a nephrology fellow, saw nearly two generations of patients, working 14-hour days to ensure they received the most compassionate care. He also practiced at the Stratton VA Medical Center and served as a visiting medical professor in Pakistan. He did many tours of duty in Iraq and Afghanistan as a colonel in the US Army Reserves. In addition, he conducted more than a dozen humanitarian medical missions to Haiti, Ecuador, Panama, Guatemala and other countries. He was an active member of the Islamic Center for the Capital Region, whose members have been involved in the fundraising efforts.
**MEDICAL EDUCATION & RESEARCH**

**Collaboration to Improve Vaccination Process**

Even after retiring in 2002 from his distinguished research career, including 19 years as Merck’s director of clinical vaccine research, David Nalin, MD, ‘65, had a goal: to develop a single vaccine that would cover a number of diseases.

“Children receive an enormous number of needle sticks over many years. This is an inconvenience in the developed world and a deterrent in the developing world,” he said.

To address this, Dr. Nalin developed and patented a vaccine delivery device that uses the body’s white blood cells as a “mixer” to boost vaccine immunity. His device is similar to those currently used to make cancer vaccines, which rely on a person’s dendritic (immune system) cells as the vaccine mediators.

“My goal is to draw blood from an individual, separate out the white blood cells, mix these with several disease agent antigens and deliver the exposed white blood cells back, either as an injection or a nasal spray vaccine, all in one office visit,” said Dr. Nalin, who is professor emeritus at Albany Medical College.

To test his device, Dr. Nalin turned to a researcher at his alma mater, Edmund Gosselin, PhD, professor in the Department of Immunology and Microbial Disease at Albany Medical College.

“In all cases, we demonstrated that white blood cells can be used in place of dendritic cells. Furthermore, this strategy provides a more marked and enduring protective immune response when administered nasally and is also capable of serving as a multi-organism vaccine platform,” said Dr. Gosselin, whose findings were published in the journal *Vaccine*. His work was supported by the National Institutes of Health, a gift to Albany Medical College from Dr. Nalin and a matching gift from the Merck Partnership for Giving.
Beginning in 2010, Albany Med began a focused, systemic effort to connect with our community. It was then, and continues to be, an imperative of Albany Med’s President and CEO James J. Barba. He discusses why.
Why is community important to Albany Medical Center?

When we consider the Medical Center in our community, it’s critical to understand the antecedents: The community created the Albany Medical College and the Albany Hospital. Its work, its volunteer work and its donations of money produced these two institutions. And while the College and Hospital have grown magnificently, both physically and in terms of their ability to deliver on their three missions, we can never lose track that, back in 1839 and 1849, the community created us. Understanding this is foundational to our approach to the community.

Why was the community leadership platform included in our 2016-2018 Strategic Plan?

Over time, I think that we may have forgotten our connection to the community and the importance of being a critical resource for the community. In some sad ways we had figuratively dug a moat around our campus, and while the message was never literally articulated, it was repeated figuratively: You stay over there because we’re here, we’re special, we’re different and we’re not part of you. Nothing could be sadder than that. And it had to be reversed. When I first became president, I vowed to undo this situation, which doesn’t happen overnight; it takes time, money and resources, but slowly, as we got stronger institutionally and financially, we began to fill in the moat. And we began to send the message to the community that we wanted to be a part of it, but that wasn’t enough—we had to walk the talk also. And we had to convince our people that they had a profound obligation to the citizens of the communities that we serve. We’re not done yet, and we may never be done because there will always be opportunities to do more. But right now at the end of 2016, I’m quite proud and pleased at where we are.

The major community project during 2016 was Albany Med’s partnership with the Baby Institute. How does this fit into our community mosaic?

Helping support the Baby Institute was a big step, but it’s one of many indicators that we want to be involved in our community—in this case, in the very city where our main campus sits. For too long I have had a serious concern about the education system not graduating enough students and not preparing them with the skills for 21st century jobs. At my request, a panel of our employees began studying the problem, and, based on research, we decided to tackle the problem at the very beginning with preschoolers—to help their parents’ understanding of good parenting and how to become their advocates, enhance the children’s vocabulary, enhance their ability to do basic reading, enhance their ability to do basic arithmetic, know what it means to sit still in a classroom and listen to the teacher. We felt that the Baby Institute did just that. If the Baby Institute graduates prove, as we think they will, that they will become exceptional young students as they go into first, second and third grade, then we’ll know we’re helping provide an important piece of the solution to the education issue.

Do we expect anything in return for service to our community?

We ask for, and expect, nothing in return; we are a charitable organization—both from the perspective that we are tax-exempt and in the caring and the giving sense.

In conclusion ....

I believe that we can never take our eye off the community. We have to be sensitive to its needs; we realize we can’t do everything so we have to be very discerning about the projects we pursue to make sure that they have the greatest impact, the most importance, the deepest effect on members of our community.
Albany Med partners with numerous community organizations to improve the quality of life in the region. Excerpted from a spirited discussion, Alan Goldberg, chair of the Palace Theatre’s Board of Directors; Kathleen McNamee, chair of Park Playhouse’s Board of Directors; and Elizabeth Sobol, Saratoga Performing Arts Center president and CEO, consider the importance of community support to their organizations. In 2016, Albany Med was the lead sponsor for our neighbor in Albany’s Washington Park, Park Playhouse, as well as for the Palace’s “Summer in the City” movie series for underserved children in the City of Albany and for Albany Medical Center’s Children’s Workshops on the Lawn at Saratoga Performing Arts Center, which celebrated its 50th anniversary in 2016.

How important is funding from businesses and places like Albany Med to your organization?

Kathleen McNamee: Corporate funding is extremely important to Park Playhouse because it represents 50 percent of our income, and Albany Med’s gift is a significant portion of that support. It helps us support the high quality of our free programming and an increasing number of performances, as well as our educational program for children and teens throughout the Capital Region.

Alan Goldberg: If a community wants quality arts and entertainment, it cannot happen without sponsors. The Palace too depends on sponsorships to continue to grow and enhance its programming.

Elizabeth Sobol: Corporate support is absolutely critical to the livelihood of Saratoga Performing Arts Center; it represents over 30 percent of our overall fundraising target and enables many of our education and program initiatives. Arts organizations in the Capital Region don’t receive a lot of national funding, so local funding is critical.

What does Albany Med’s support mean to your organization?

Kathleen McNamee: Albany Med became a very significant supporter in 2011, which was the same year that we lost support from the City of Albany, so it filled an incredibly crucial gap. Also, although Albany Med is a non-profit, it is a dominant enterprise in Park Playhouse’s neighborhood, and its support validates us as an organization. It sends a clear signal to the corporate community, and the community in general, that Park Playhouse is a worthy organization. I also see that Albany Med is not just expanding its footprint and growing its business, but it is integrating into, and supporting, this community. It cares about its patients, its employees and its neighbors, so we’re thrilled to have Albany Med as a neighbor, friend and supporter—and are extremely grateful for its support.

Alan Goldberg: Albany Med’s commitment to the community is a very important one. Unfortunately, this is not a Fortune 500 community where it’s second nature to support the arts, but fortunately for a number of organizations, Albany Med recognizes the value of community and supports it. Albany Med’s support certainly validates the Palace as significant in the region’s performing arts scene. And we leverage Albany Med’s support to bring in more funding; when potential sponsors understand that Albany Med is on board, they are more likely to come on board too.

Elizabeth Sobol: When I first moved to Saratoga in late 2016, I can say that the name Albany Med came up on day-one and has been a constant. It has become very clear to me what a formidable force it is in legitimizing and validating the quality of an organization. As they wrapped up this discussion, our community partners talked about the next big idea in the region’s arts community: an idea broached by Elizabeth Sobol—the creation and promotion of an “arts corridor” from the Berkshires to Cooperstown, from Glens Fall to Hudson. She said, “Remember I was a newcomer to the region in 2016, and I am not aware of any place in the United States with the breadth of quality visual and performing arts as this region. It is amazing.”
In 2016, for the second consecutive year, Albany Medical Center provided a $500,000 gift to the City of Albany. Albany Med President and CEO James J. Barba noted that while non-profits are exempt from paying property taxes, the Medical Center’s Board of Directors recognized the need for every institution in the city to play a role in strengthening the community.

“Jim Barba understands that Albany Med’s success is closely linked to the success of the city of Albany. This important and voluntary payment shows once again that Albany Med is a leader in the Albany non-profit community, helping fund the quality services that Albany non-profits and all the people in our city have come to depend upon.”

—ALBANY MAYOR KATHY SHEEHAN

Albany Med’s ‘Focus Partner’ for 2016

FOCUS PARTNERSHIP 2016

Albany Medical Center once again named the George Biddle Kelley Education Foundation as its “Focus Partner” in 2016. For the third consecutive year, Albany Med looked to this organization to help fulfill its mission of “community leadership.” Critical players in shifting a stifling paradigm, the Foundation and its sponsoring organization, the Alpha Phi Alpha Fraternity, work tirelessly to strengthen urban centers, help develop strong families in at-risk neighborhoods, and inspire young people and give them hope. They are also committed to helping set young people on a path to college thereby lifting them out of multi-generational poverty.

The Foundation raises corporate funds to provide scholarships to and special programming for worthy high school seniors in the community. It is named in honor of Troy, NY, native George Biddle Kelley. Born in 1884 to a fugitive slave from Virginia, Kelley graduated from Cornell University where he studied civil engineering. There he would become one of the seven founding members of Alpha Phi Alpha, the oldest Greek letter fraternity organized originally for black men. He would return to Troy after college to become not only the first African-American engineer registered in New York State, but one of Troy’s leading civic and social leaders in the 1940s and a major proponent of race relations.

Albany Mayor Kathy Sheehan
In 2016.... Community

300 Albany Medical College students participating in service learning programs in the community

1,000s community members who participated in Albany Med’s speaker forums, free health screenings and fundraising/awareness events

$21.4 million in charity care allowances

100+ and growing Albany Med’s partnerships with community organizations

100+ parents benefiting from the Baby Institute partnership annually

“In 2016... Community

300 Albany Medical College students participating in service learning programs in the community

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$21.4 million in charity care allowances

100+ and growing Albany Med’s partnerships with community organizations

100+ parents benefiting from the Baby Institute partnership annually

“The American Heart Association has a long history with Albany Med. Its leaders have led our events. Its doctors and executives have served on our advisory boards, providing their expertise and time. They’ve encouraged others to join our fight, and they’ve chaired our events to increase awareness of the importance of cardiac health. Albany Med has made a significant contribution to improving heart health in the Capital Region.”

—JOHN GUASTELLA
EXECUTIVE DIRECTOR
AMERICAN HEART ASSOCIATION
CAPITAL REGION

“Albany Med matters to every family who has a child newly diagnosed with Type 1 diabetes (T1D). The staff and clinicians in Pediatric Endocrinology partner with JDRF to provide outstanding medical, educational and support services. JDRF is grateful for the Medical Center’s partnership in the fight against T1D.”

—RAY KIMMELBLATT
EXECUTIVE DIRECTOR
JDRF NORTHEASTERN NEW YORK
In an effort to make a positive impact on the well-being of children in inner-city neighborhoods and on education in the City of Albany, in June 2016, Albany Medical Center announced a ground-breaking community-based partnership.

James J. Barba, Albany Med president and CEO, and Noelene Smith, MSW, founder and executive director of the Baby Institute, officially launched a four-year affiliation during which Albany Med will be a major funder and supporter of the Albany-based grassroots organization created to help parents improve children’s readiness for school.

The Baby Institute’s objective is to increase children’s literary and language skills by helping parents understand how to help them become ready for pre-K and Kindergarten. It stresses both parenting skills and the importance of literacy and language skills, predictors of future academic success. During the year, the Baby Institute conducts workshops for parents to empower them to become a child’s “first teacher” and advocate; it also holds a summer recreational program for children. Created in 2010 by Smith, it currently serves more than 100 parents a year from Arbor Hill, West Hill and the South End, in addition to their infants and toddlers.

“I was no longer content to sit on the sidelines and watch as our city struggled, as many cities do, with an educational system that works for some and not for others,” Barba said. “Most frequently, ‘the others’ are the most vulnerable population—the children from at-risk neighborhoods, the under-served, the poorest. Through no fault of their own, too many of these children are doomed to continue in the cycle of poverty.”

During 2015 and 2016, Barba and a diverse panel of Albany Med employees explored myriad ways for the institution to tackle the human elements affecting K-12 education, those away-from-school factors that affect whether children thrive in the classroom.

The panel consulted with SUNY Chancellor Nancy L. Zimpher, Albany Mayor Kathy M. Sheehan and a host of education experts and community leaders. Ultimately the group, led by Kevin Leyden, Albany Med senior vice president for business development and strategic partnerships, narrowed its focus to early childhood education in Albany’s under-served neighborhoods, and selected the Baby Institute as a partner.
Albany Medical Center and the University at Albany continued to help create meaningful connections between professionals at Albany Med and students interested in careers in health care. The partnership, “Connect!,” introduces Albany Med’s physicians, caregivers and staff to students in UAlbany’s Living-Learning Community, a residential program for freshmen and transfer students that encourages them to “Learn Where They Live.”
Researchers who Enhanced Understanding of Biology Receive Prestigious Albany Prize

Three researchers were awarded the $500,000 Albany Medical Center Prize in Medicine and Biomedical Research for their discoveries related to the mechanisms of protein folding, which has implications for the treatment of Parkinson’s disease, Alzheimer’s disease, Huntington’s disease and other neurodegenerative conditions. The recipients were F. Ulrich Hartl, MD, Max Planck Institute for Biochemistry in Germany; Arthur L. Horwich, MD, Yale University School of Medicine; and Susan Lee Lindquist, PhD, Massachusetts Institute of Technology, who sadly passed away in October, 2016, just after receiving the award.

Spine Center Opens

A Spine Center opened in the Myrtle Avenue medical office building to treat the many patients in the region who suffer from spinal conditions, disorders, deformities and back pain.

Children’s Hospital Marks Anniversary

The Bernard & Millie Duker Children’s Hospital celebrated its 30th anniversary in 2016. It was founded when it became clear that Albany Med had all the pediatric services needed to create a stand-alone hospital within the Medical Center. Today, the 125-bed facility is still the only children’s hospital in northeastern New York and western New England.
Harnessing Innate Ability to Prevent Heart Attacks and Stroke

A team led by scientists at Albany Medical College, Columbia University Medical Center, and Brigham and Women’s Hospital identified a new approach to the treatment of atherosclerosis. In a report in *Nature Communications*, they found chemicals released by immune cells that are normally protective in keeping arteries healthy are defective in those with atherosclerosis, and propose these molecules could be used to develop new drugs.

TAVR Success

A total of 249 patients were able to have faulty heart valves replaced right here at home in 2016, at Albany Med, the region’s only TAVR program. Transcatheter aortic valve replacement (TAVR) is a state-of-the-art procedure used in older patients with aortic stenosis who are ineligible for open-heart surgery. Albany Med performed its first TAVR in 2012, just after the procedure was approved by the FDA.

Robust Research Efforts Round Out 2016

By the end of the year, 60 basic science studies were underway at Albany Med, funded by nearly $12 million in research awards. These studies include a five-year $3.8 million grant aimed at finding a vaccine for inhaled tulameria infection and a five-year $2 million grant to study a new hepatitis vaccine. In addition, 136 funded clinical trials were conducted during the fall, many of which are still in progress.

First Hospital in World to Implant MRI-Safe Surgical Leads for Pain

Albany Med was the first hospital in the world to implant an innovative device for chronic pain. Attached to the spine, it delivers mild electrical impulses to the spinal cord, allowing patients to have MRI scans for ongoing diagnosis and monitoring. Previous similar neurostimulation systems were not compatible with MRIs, thus limiting diagnostic options.

Unit Opens for Young Patients with Seizure Disorders

A pediatric epilepsy monitoring unit opened in 2016 for advanced management of seizure disorders. Since 2003, Albany Med physicians have monitored more than 4,000 patients with seizure disorders.

Scientists Publish Research on Iron Transport

A study published in *Cell Biology* led by Albany Medical College researchers could have important implications for the understanding and treatment of conditions that include anemia and iron-overload disorders, as well as Alzheimer’s disease, early-onset Parkinson’s disease and multiple sclerosis. The study illustrated a critical step in iron transport inside cells. The work has been partially supported since 2011 by the Donald Namm, MD, ’65, Research Award.
First in Region to Perform Innovative Mitral Valve Repair

Albany Med was the first and only hospital in the Capital Region to perform an innovative heart repair for patients with mitral valve disease who cannot undergo open heart surgery. The procedure uses a minimally invasive technique to insert a MitraClip to hold the flaps of the valve together.

‘Growing’ Our Own

In June 2016, Albany Med honored 11 new registered nurses from the “Grow Our Own” program. Funded by generous donations from KeyBank, Stewart’s Shops and the Lozier Family—and created to help hospital employees who want to pursue a career in nursing—participants receive financial assistance with tuition and paid time off to study and take classes toward a degree in nursing in exchange for a commitment to work at Albany Med following graduation. The 2016 graduates, who completed their degrees at Hudson Valley Community College and Maria College, are among more than 150 employees who have graduated from the program since its inception in 2004.

High School Student a Step Closer to Becoming a Physician

Shenendehowa student Kaitlin Davis was chosen as the “2016 ShenNext Medicine Scholar” as part of a unique partnership of Shenendehowa High School, Siena College and Albany Medical College. The initiative offers the opportunity for a Shen student to be accepted more than a year earlier than usual for Siena and Albany Medical College’s combined eight-year program.

Another Successful Radiothon

Ben Graber, a patient at the Bernard & Millie Duker Children’s Hospital, shared his story during the 18th annual “Cares for Kids Radiothon.” The annual event raised more than $280,000 and aired on News Radio 810 and 103.1 WGY and 99.5 the River.

Centers of Excellence Named

Albany Med’s Huntington’s Disease Clinic was named a Level 2 Center of Excellence by the Huntington’s Disease Society of America. And, the New York State Department of Health named the Alzheimer’s Center at Albany Med a Center of Excellence and awarded it $2.4 million in state funding. Both centers provide comprehensive care and education for patients and families.

Electronic Prescriptions Safer, More Efficient

In 2016, New York State law required all providers, including Albany Med, to stop writing prescriptions and electronically prescribe all medications. E-prescribing improves patient safety by eliminating miscommunication and poor handwriting, flagging possible drug interactions and keeping prescriptions from being lost.
Excellence in Heart and Stroke Care Noted

For the fifth consecutive year, Albany Med received the highest recognition for excellence in heart failure care conferred by the American Heart Association/American Stroke Association’s Get With The Guidelines Heart Failure Program. Albany Med also received a Stroke Silver Plus Quality Achievement Award for success in caring for stroke patients.

Class of 2016 Graduates

At graduation ceremonies in May at the Saratoga Performing Arts Center, medical degrees (MD) were awarded to 140 students, 25 students received Master of Science degrees in Nurse Anesthesiology, 40 received Master of Science degrees in Physician Assistant Studies, and 12 received either Master of Science or doctoral degrees in the biomedical sciences. Fourteen students received master’s degrees from the Alden March Bioethics Institute, and five received a doctorate in professional studies.

Excellence in Heart and Stroke Care Noted

For the fifth consecutive year, Albany Med received the highest recognition for excellence in heart failure care conferred by the American Heart Association/American Stroke Association’s Get With The Guidelines Heart Failure Program. Albany Med also received a Stroke Silver Plus Quality Achievement Award for success in caring for stroke patients.

Gathering with Purpose

In the fall, 369 members of “Team Albany Med” proudly participated in the American Cancer Society’s “Making Strides Against Breast Cancer Walk” in Albany’s Washington Park—one of many walks and runs that employees participated in throughout the year.

‘Level One Trauma Center’ Designation Means Patients Receive Top Care

Albany Med was verified as a Level One Trauma Center, the only one in northeastern New York, by the American College of Surgeons for its quality of trauma care.
New Chief of Division for Nephrology and Hypertension

Loay Salman, MD, an interventional nephrologist, was appointed chief of Albany Med’s Division of Nephrology and Hypertension, and was named the Thomas Ordway, MD, Distinguished Chair in Medicine. Dr. Salman joined Albany Med from the University of Miami Miller School of Medicine. He is the co-principal investigator of a $1.9 million grant from the National Institutes of Health and has authored numerous articles, books and book chapters.

Ayco Brings Joy of Giving to Children’s Hospital Patients

For the fourth year, employees from Ayco, a Goldman Sachs Company, hosted a “holiday store” for patients at the Bernard & Millie Duker Children’s Hospital. Ayco employees shopped for items, including toys, arts and crafts, accessories and home goods, and set up the festive store where young patients picked out presents for loved ones at no cost.

Patient Care Programs Benefit from Successful Fundraising Events

Capital Region residents and businesses showed enormous support for our “signature fundraisers,” including the 37th season of Melodies of Christmas (shown), the 33rd annual Dancing in the Woods gala, the Children’s Hospital Golf Tournament and Light Up the Night.

Scotia Couple Supports Student Scholarships

Grateful for the care received at Albany Med by all, including pulmonologist Thomas Smith, MD, and Nurse Practitioner Jeanne Millett, in particular, Thomas and Amy Maggs, of Scotia, made a significant bequest to support student scholarships at Albany Medical College.

Heart Research Published

Mingfu Wu, PhD, was the author of a study in Cell Reports that examined the effects of oriented cell division in the formation and specification of muscular tissue of the heart.
Albany Medical Center and its employees are often recognized by influential organizations for the quality of their work and their impact on the community. 2016 was no exception....
‘Dr. John J. Bonica Lectureship Award’
RECIPIENT: CHARLES E. ARGOFF, MD, PROFESSOR OF NEUROLOGY AND DIRECTOR, COMPREHENSIVE PAIN CENTER
Honored by: Eastern Pain Association for excellence in the field of pain management.

‘Woman of Inspiration Award’
RECIPIENT: FELICIA ASHLEY, CASH POSTING LEAD, PATIENT BILLING SERVICES
Honored by: YMCA for professional accomplishments and exemplifying the YMCA’s ideals of resourcefulness and empowerment for women and girls.

‘Heart Hero’ Award
RECIPIENT: EDWARD BENNETT, MD, PROFESSOR OF SURGERY AND CO-DIRECTOR OF THE STRUCTURAL HEART PROGRAM
Honored by: American Heart Association for significant contributions to heart health in the Capital Region.

‘Syed Haqqie Attending-of-the-Year Award’
RECIPIENT: AMIT CHOPRA, MD, ATTENDING PHYSICIAN AND ASSISTANT PROFESSOR, DIVISION OF PULMONARY AND CRITICAL CARE MEDICINE
Honored by: Albany Medical College Internal Medicine residents for meaningfully influencing their training.

‘Salute to Nurses’
RECIPIENTS: FROM LEFT, MATT HICKLING, RN, BSN, EMERGENCY DEPARTMENT; REBECCA NUNZIATO, RN, BSN, THE MELODIES CENTER; ANN ROSS, RN, CCRN, MEDICAL INTENSIVE CARE UNIT; AND CHERYL CLOW, RN, DIVISION OF GENETICS AND METABOLISM, DEPARTMENT OF PEDIATRICS.
Honored by: Times Union as “2016 Nurses of the Year.”

Northeast New York Professional Nurses Organization’s ‘Teamwork Award’
RECIPIENT: MALTA MED EMERGENT CARE
Honored for: Malta Med’s collaborative spirit and clinical excellence

‘Docky Award’
RECIPIENT: MYRON GORDON, MD, CHAIRMAN EMERITUS, DEPARTMENT OF OBSTETRICS AND GYNECOLOGY
Honored by: Upper Hudson Planned Parenthood for work as an outstanding educator and leader in the field of family planning health care.
‘Distinguished Service Award’
RECIPIENT: AMY HAHN, PHD, PROFESSOR OF SURGERY AND DIRECTOR, TRANSPLANTATION IMMUNOLOGY LABORATORY
Honored by: American Society for Histocompatibility & Immunogenetics for significant contributions to its heritage.

‘Pillars Award’
RECIPIENT: BERNADETTE PEDLOW, RN, MS, SENIOR VICE PRESIDENT FOR HOSPITAL BUSINESS SERVICES AND HOSPITAL CHIEF OPERATING OFFICER (RETIRERED)
Honored by: Albany Med for epitomizing the spirit of the Medical Center and for sustaining work and contributions reflecting the essential community-based nature of its mission.

‘Northeastern NY Chapter Award’
RECIPIENT: RICHARD UHL, MD, HEAD, DIVISION OF ORTHOPEDIC SURGERY
Honored by: Arthritis Association for pioneering work and teaching several techniques to restore function in the hands of patients with conditions like arthritis and other neurological disorders.

‘40 Under 40’ Award
RECIPIENT: CHRISTINE HAYES, ASSOCIATE COUNSEL
Honored by: Albany Business Review for demonstrating leadership, business know-how and community involvement.

‘2016 Annual Graduation Celebration Recognition Award’
RECIPIENT: PAMELA SAWCHUK BROWN, VICE PRESIDENT FOR COMMUNITY DEVELOPMENT
Honored by: Capital Region Sponsor-A-Scholar for being instrumental in helping create an academic enrichment program at Albany Med for students in the Albany, Schenectady and Troy public high schools.

‘Volunteer Leadership Award’
RECIPIENT: THERESA WEINMAN, ADMINISTRATIVE COORDINATOR, DEPARTMENT OF FAMILY AND COMMUNITY MEDICINE
Honored by: Unity House, Troy, for year-round volunteer work, including significant efforts on behalf of its domestic violence shelter through the annual “Albany Med Neighbors in Need Holiday Drive.”
Amount raised from NEW individual donors in 2016: $1.8 million

45% Retained donors (those who gave in 2015 and 2016)

1,140 Partners in Leadership, who made donations of $1,000 or more

$10 million in contributions from organizational donors (corporations, foundations, family foundations)

Total Raised in the Last 5 Years

2016: $24.4 million
2015: $15.1 million
2014: $17.4 million
2013: $17.5 million
2012: $18.7 million

Funding Priorities

Pediatric ED 16.5%
Other/unrestricted 18%
Bernard & Millie Duker Children’s Hospital 10.5%
Albany Medical College 51%

5,327 donors from 45 states gave $24.4 million in annual gifts

2015
2012
Donors

For the first time, Albany Medical Center is posting our list of individual donors on our website (www.amc.edu/report2016), rather than in this Annual Report. In keeping with Albany Med’s environmental goals and following the lead of numerous other institutions and organizations across the United States, we have decided to make a greater effort to “go green.” However, if you would like a hard copy of the list of individual donors, we will gladly mail one to you. Please contact Albany Medical Center Foundation at (518) 262-3322.
NEW DONORS

Albany Medical Center thanks its “new donors”– individuals who made their first gift to Albany Med in 2016 and those individuals who have not made a gift to Albany Med in the last five years.

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Kelly and Jared Roberts, MD ‘05

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<td>Gavin and Lavigne, Inc.</td>
</tr>
<tr>
<td>Hannoush Jewelers, Inc.</td>
</tr>
<tr>
<td>Hilton Garden Inn at Albany Medical Center</td>
</tr>
<tr>
<td>The Hogarty Family Foundation</td>
</tr>
<tr>
<td>Hyman Hayes Associates</td>
</tr>
<tr>
<td>Kivort Steel</td>
</tr>
<tr>
<td>Krackeler Scientific, Inc.</td>
</tr>
<tr>
<td>Lia Auto Group</td>
</tr>
<tr>
<td>Love’s Travel Stops</td>
</tr>
<tr>
<td>LPL Financial</td>
</tr>
<tr>
<td>The Moser Family Foundation, Inc.</td>
</tr>
<tr>
<td>Technology &amp; Infrastructure</td>
</tr>
<tr>
<td>Old Order Amish Church</td>
</tr>
<tr>
<td>Phillips Lytle, LLP</td>
</tr>
<tr>
<td>The Pickett Family Foundation</td>
</tr>
<tr>
<td>Play It Forward 518, Inc.</td>
</tr>
<tr>
<td>Prime, Buchholz &amp; Associates, Inc.</td>
</tr>
<tr>
<td>Quantum Engineering Company</td>
</tr>
<tr>
<td>Regional Emergency Medical</td>
</tr>
<tr>
<td>Organization</td>
</tr>
<tr>
<td>Rose &amp; Klierman, Inc.</td>
</tr>
<tr>
<td>Salon 255</td>
</tr>
<tr>
<td>The Scott Family Foundation</td>
</tr>
<tr>
<td>Sneeringer Monahan Provost Redgrave Title Agency, Inc.</td>
</tr>
<tr>
<td>Star Improvements, Inc.</td>
</tr>
<tr>
<td>Stewart’s Shops/The Dake Family Taconic Foundation, Inc.</td>
</tr>
<tr>
<td>Tops Markets, Inc.</td>
</tr>
<tr>
<td>Turner Construction Company</td>
</tr>
<tr>
<td>UBS Financial Services, Inc.</td>
</tr>
<tr>
<td>United Networks of America</td>
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<tr>
<td>The University at Albany</td>
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<tr>
<td>Wilson Elser</td>
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<tr>
<td>Windstream</td>
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<tr>
<td></td>
</tr>
<tr>
<td>SUSTAINING PARTNER ($2,500 TO $4,999)</td>
</tr>
<tr>
<td>Anonymous (1)</td>
</tr>
<tr>
<td>Advanced Neuro &amp; Spinal Surgery</td>
</tr>
<tr>
<td>Albany Medical College Alumni Association</td>
</tr>
<tr>
<td>Alcon Laboratories, Inc.</td>
</tr>
<tr>
<td>Alex and Ari</td>
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<tr>
<td>The Armory Automotive Family</td>
</tr>
<tr>
<td>BlueShield of Northeastern New York</td>
</tr>
<tr>
<td>Brown &amp; Weinraub, PLLC</td>
</tr>
<tr>
<td>Burke, Scolamiero, Mortati &amp; Hurd, LLP</td>
</tr>
<tr>
<td>Chemenergy Water Treatment, Inc.</td>
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<tr>
<td>Chico’s FAS, Inc.</td>
</tr>
<tr>
<td>Colonie Central High School</td>
</tr>
<tr>
<td>Credit Unions for Kids EV3, Inc.</td>
</tr>
<tr>
<td>Gloversville Donuts, CCL</td>
</tr>
<tr>
<td>Halliday Financial Group</td>
</tr>
<tr>
<td>Harris Beach, PLLC</td>
</tr>
<tr>
<td>HealthNow New York, Inc.</td>
</tr>
<tr>
<td>International House of Pancakes Restaurants</td>
</tr>
<tr>
<td>Kimberley’s – A Day Spa, Ltd.</td>
</tr>
<tr>
<td>La Posta Brothers Market</td>
</tr>
<tr>
<td>Lia Toyota of Colonie</td>
</tr>
<tr>
<td>Lindsay Drug Company</td>
</tr>
<tr>
<td>The Sheri and Kevin Lyons Foundation</td>
</tr>
<tr>
<td>The McDermott Will &amp; Emery</td>
</tr>
<tr>
<td>Charitable Foundation</td>
</tr>
<tr>
<td>Millennium Medical Imaging</td>
</tr>
<tr>
<td>Millman</td>
</tr>
<tr>
<td>Mohawk Fine Papers</td>
</tr>
<tr>
<td>The Thomas Patrick Morrison Foundation</td>
</tr>
<tr>
<td>Northwestern Mutual</td>
</tr>
<tr>
<td>Ostroff Associates, Inc.</td>
</tr>
<tr>
<td>Powmat, Ltd.</td>
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<tr>
<td>Prestige Services, Inc.</td>
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<tr>
<td>The Review Foundation</td>
</tr>
<tr>
<td>Roemer, Wallens, Gold &amp; Mineaux, LLP</td>
</tr>
<tr>
<td>The Rosenblum Companies</td>
</tr>
<tr>
<td>Sam Greco Construction, Inc.</td>
</tr>
<tr>
<td>Sand Creek Middle School</td>
</tr>
<tr>
<td>Saratoga Eagle Sales &amp; Service</td>
</tr>
<tr>
<td>Saratoga Hospital</td>
</tr>
<tr>
<td>The Seagars Family Foundation</td>
</tr>
<tr>
<td>South Bay Pain and Rehabilitation</td>
</tr>
<tr>
<td>St. Jude Medical</td>
</tr>
<tr>
<td>Triangle Community Foundation, Inc.</td>
</tr>
</tbody>
</table>
ORGANIZATION PARTNERS (continued)

Valet Park of America
The Johnathan R. Vasiliou Foundation
Vz. Cancer Foundation
Woodward, Connor, Gillies & Selemen Architects
Yankee Trails World Travel

PARTNER ($1,000 TO $2,499)
Anonymous (2)
Adirondack Association Board of Athletics, Inc.
Albany County District Attorney
Albany Group Dental Practice
Amazing Abby’s Lemonade Stand
American Horizon Medical Associates in Occupational Medicine, PC
Axiom Capital
The Barrington Family Foundation
Bob’s Discount Furniture
Boies, Schiller & Flexner, LLP
Breg, Inc.
Burgess & Associates, PC
CBRE – Albany
CHA Consulting, Inc.
Clinical Consulting Associates, Inc.
The Bernard F. Conners Foundation
Coors Brewing Company
Corona Brewing Company
Coxsackie Elementary School
Dairy Queen
Danda, Inc.
Empire Blue Cross
Empire Blue Cross Blue Shield
Empire State Forestry Foundation, Inc.
Exit 9 Wine & Liquor Warehouse
Eyecare, MD of New Jersey, PA
Fagan Associates
Family Ear, Nose & Throat Care, PC
FingerPrint Marketing, Inc.
Foresters Financial
Girl Scouts of NENY – Troop 3545
The Halliday Research Corporation
Heineken USA
The Catie Hoch Foundation
J&J Service, Inc.
JPMorgan Chase
Kinney Drugs, Inc.
The Kirby Family Foundation
Kiwani’s Club of Castleton
Kiwani’s Club of East Greenbush
Kiwani’s Club of New Scotland
Kiwani’s Club of Sand Lake NY
Maguire Cardona, PC
The Malicki Group, LLC
Martin, Harding & Mazzotti, LLP
Misry Financial Management
Miss America Organization
Moran Racing Products
North Pond Foundation
NY Capital Chapter Association of Government Accountants
Organ Recovery Systems
Orthopedic Specialists of SW Florida
Pan Gregorian Enterprises Charitable Foundation of Upper NY
Pepsi Beverages Company
Phi Delta Epsilon
Precious Metal Refining Services, Inc.
The Rally Foundation
Re/Max International
Rotterdam Eagles No. 3610
Run Down Cancer Foundation
Schwartzberg Companies of New York
Shia Irina Asheri Jamart of Albany
SMRT Architects and Engineers
Sunoco, Inc.
Susan G. Komen for the Cure, Inc.
TD Bank, NA
Terry Morris, Inc.
TimesSquare Capital Management
Toder Rheumatology and Osteoporosis Center, PC
Tom McDermott Motorcycle Sales, Inc.
Troy High School
Troy High School Key Club
Unilux Advanced Manufacturing
The University at Albany Baseball
Upstate New York Subway, LLC
Van Berkom and Associates, Inc.
West Glensville Reformed Church
WGY Christmas Wish Campaign
Winston & Strawn, LLP
Wolters Kluwer Health, Inc.

MATCHING GIFT COMPANIES

The Allstate Foundation
Bank of America Matching Gifts
The Benevity Community Impact Fund
The Capital Group Companies Corporate Matching Gift
CNA Foundation
Ford Foundation Matching Gift Program
GE Foundation Matching Gifts Center
Goldman Sachs Matching Gift Program
IBM Corporation Matching Grants Program
JCPenney
KeyBank Foundation
Merck Employee Giving Campaign
Northwestern Mutual Foundation Matching Gifts
Pfizer Foundation Matching Gifts Program
Regeneron Pharmaceuticals, Inc. Matching Gift Program
Saint-Gobain Corporation Foundation
Travelers Community Connections
Verizon Foundation Matching Gifts
COMMUNITY FUNDRAISING EVENTS

Through our Community Events, Albany Medical Center is fortunate to have so many grateful patients and families, individuals, organizations and groups in our region that provide philanthropic support through special fundraising events and initiatives in the community. We thank each and every one of them.

3rd Annual I ♥ Antonia Benefit
Albany Devils Fight Cancer Night Out
Amsterdam Police Department: No Shave November
Big Fez and the Surfsmatics
Big Swells and Jingle Bells Swing Concert at RPI
Coaches Vs. Cancer 6th Man Game hosted by the Shenendehowa Central School District
Community Uplift Toy Drive
Dripping in Gems Trunk Show
Drive 4 Charity Event at Keeler BMW
The Duff Party at the Brick Tavern & Grille
The Event
Fulton Montgomery Legal Secretaries Christmas Party

A Fundraiser for Jim’s Room
G.A. Bove Fuels Golf Classic
Guilderland Public Library Crafting Craft Kits Event
Extra Life
Foresters Financial Charity Golf Tournament
Healthcare Industry Night
Hope Soars Run for Parkinson’s 5K / Walk in the Park
Hope Soars Gala
iPh Art Case Sales
Isabella & Zach’s Birthday Party
Joe Johnson Bass Tournament
J. McLaughlin’s Sip & Shop
Caroga Creek Speedway’s Laps for Little Heroes Fundraiser
Miranda Real Estate Charity Golf Tournament
Miss Shen Softball’s Kids Strike Out Cancer
NYSCOPBA’s Annual “Stuff the Trailer” Toy Drive
Operation Dream Child
Orange Motors Capital Tree Lighting
Running Down Strokes 5K
UAlbany Dance Marathon
Talbots Shopping Party
Team Sarcoma Run 5K
#Trending4Fashion
Vs. Cancer Foundation – University at Albany
Vs. Cancer Foundation – Southern Vermont College
West Glenville Reformed Church Youth Group
# Albany Medical Center
## 2016 Annual Report Statistics

### Albany Medical Center Hospital / Patient Care

<table>
<thead>
<tr>
<th>Category</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Licensed beds (includes SCC)</td>
<td>734</td>
</tr>
<tr>
<td>Licensed bassinets</td>
<td>20</td>
</tr>
<tr>
<td>Patient admissions (includes SCC)</td>
<td>40,391</td>
</tr>
<tr>
<td>Patient days (includes SCC)</td>
<td>233,743</td>
</tr>
<tr>
<td>Observation cases</td>
<td>2,697</td>
</tr>
<tr>
<td>Observation days</td>
<td>3,915</td>
</tr>
<tr>
<td>Outpatient visits (includes SCC)</td>
<td>947,855</td>
</tr>
<tr>
<td>Average length of stay</td>
<td>5.79</td>
</tr>
<tr>
<td>Percent occupancy</td>
<td>87.0%</td>
</tr>
<tr>
<td>Average daily census</td>
<td>638</td>
</tr>
<tr>
<td>Surgical cases (includes SCC)</td>
<td>31,854</td>
</tr>
<tr>
<td>Emergency Department visits</td>
<td>77,800</td>
</tr>
</tbody>
</table>

### Employees (Full-Time Equivalents)

| Full-Time Equivalents                          | 7,995   |

### Faculty

<table>
<thead>
<tr>
<th>Category</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Full-time physicians</td>
<td>490</td>
</tr>
<tr>
<td>Voluntary physicians</td>
<td>600</td>
</tr>
<tr>
<td>Residents</td>
<td>463</td>
</tr>
<tr>
<td>Basic science faculty</td>
<td>108</td>
</tr>
<tr>
<td>Full-time</td>
<td>72</td>
</tr>
<tr>
<td>Part-time</td>
<td>3</td>
</tr>
<tr>
<td>Volunteer</td>
<td>27</td>
</tr>
<tr>
<td>Emeritus</td>
<td>6</td>
</tr>
</tbody>
</table>

### Graduate Studies

<table>
<thead>
<tr>
<th>Category</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Graduate students (total enrollment)</td>
<td>247</td>
</tr>
</tbody>
</table>

### Medical College

<table>
<thead>
<tr>
<th>Category</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Medical students (total enrollment)</td>
<td>575</td>
</tr>
<tr>
<td>Freshmen</td>
<td>143</td>
</tr>
<tr>
<td>Average GPA (of incoming freshmen)</td>
<td>3.6</td>
</tr>
<tr>
<td>Medical school applications</td>
<td>9,478</td>
</tr>
</tbody>
</table>

### Research Funding

<table>
<thead>
<tr>
<th>Category</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total sponsored research</td>
<td>$17.5 M</td>
</tr>
<tr>
<td>Basic science</td>
<td>$12.0 M</td>
</tr>
<tr>
<td>Clinical science</td>
<td>$5.5 M</td>
</tr>
<tr>
<td>Active awards</td>
<td>217</td>
</tr>
<tr>
<td>Peer-reviewed publications</td>
<td>486</td>
</tr>
</tbody>
</table>
Longtime Albany Med CFO William Hasselbarth retired in July 2016 after a distinguished career handling the Medical Center’s finances. He was succeeded by Frances Spreer Albert, a 15-year veteran employee, who assumed the role of executive vice president and chief financial officer. During Hasselbarth’s tenure, Albany Medical Center’s annual budget grew from $425 million to $1.2 billion. He arranged the financing of numerous projects that have had a transformative impact on both the Medical Center and the City of Albany, including the new Patient Pavilion, the redevelopment of the Park South neighborhood, the building of the Physicians Pavilion, the New Scotland Garage and the leases for the New Scotland Avenue Office buildings.